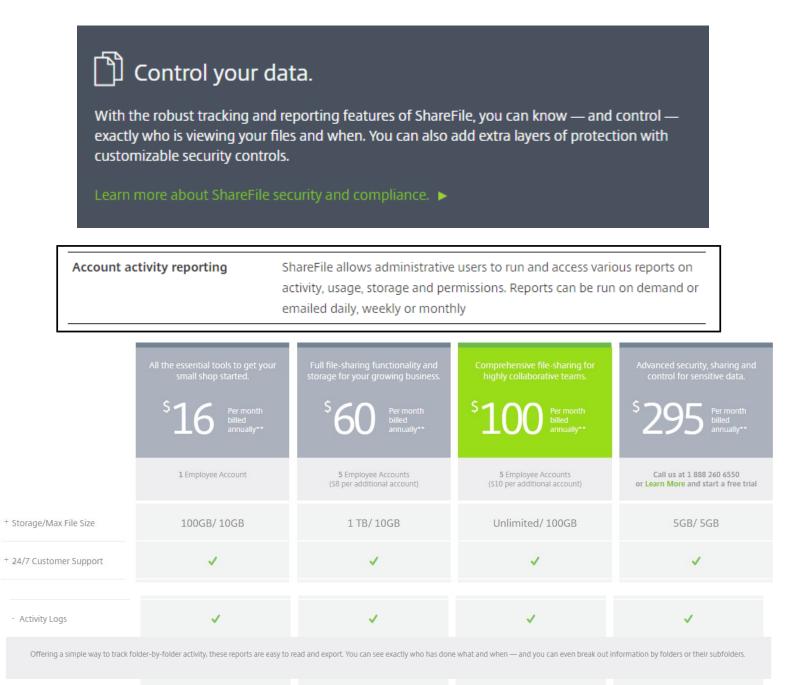Comment on NPT:
Tracking access on the ShareFile site is a feature designed to be used, not an accident.

Control your data.

With the robust tracking and reporting features of ShareFile, you can know — and control — exactly who is viewing your files and when. You can also add extra layers of protection with customizable security controls.

Learn more about ShareFile security and compliance. ▶

Account activity reporting	ShareFile allows administrative users to run and access various reports on activity, usage, storage and permissions. Reports can be run on demand or emailed daily, weekly or monthly

	All the essential tools to get your small shop started.	Full file-sharing functionality and storage for your growing business.	Comprehensive file-sharing for highly collaborative teams.	Advanced security, sharing and control for sensitive data.
	$16 Per month billed annually**	$60 Per month billed annually**	$100 Per month billed annually**	$295 Per month billed annually**
	1 Employee Account	5 Employee Accounts ($8 per additional account)	5 Employee Accounts ($10 per additional account)	Call us at 1 888 260 6550 or Learn More and start a free trial
+ Storage/Max File Size	100GB/ 10GB	1 TB/ 10GB	Unlimited/ 100GB	5GB/ 5GB
+ 24/7 Customer Support	✓	✓	✓	✓
- Activity Logs	✓	✓	✓	✓

Offering a simple way to track folder-by-folder activity, these reports are easy to read and export. You can see exactly who has done what and when — and you can even break out information by folders or their subfolders.

"Offering a simple way to track folder by folder activity, these reports are easy to read and export. You can see exactly who has done what and when-- and you can even break out information by folders or their subfolders."   This is a feature of all ShareFile plans.

- Click Trails				✓

Any account administrator on accounts with click trails enabled can see all of the steps than an individual has taken within ShareFile from when that person logs in to when he or she logs out.

"Any account administrator on accounts with click trails enabled can see all of the steps than an indi-

vidual has taken within ShareFile from when that person logs in to when he or she logs out."

There is no way to ensure that NPT has permanently disabled these features:

To disable the visibility of running applications in the Activity Manager

By default, the Activity Manager in Director displays a list of all the running applications for the user's session. This information can be viewed by all administrators that have access to the Activity Manager feature in Director. For Delegated Administrator roles, this includes Full administrator, Delivery Group administrator, and Help Desk Administrator.

To protect the privacy of users and the applications they are running, you can disable the Applications tab from listing running applications.

Caution: Editing the registry incorrectly can cause serious problems that may require you to reinstall your operating system. Citrix cannot guarantee that problems resulting from the incorrect use of Registry Editor can be solved. Use Registry Editor at your own risk. Be sure to back up the registry before you edit it.

1. On the VDA, modify the registry key located at HKLM\Software\Citrix\Director\TaskManagerDataDisplayed. By default, the key is set to 1. Change the value to 0, which means the information will not be displayed in the Activity Manager.
2. On the server with Director installed, modify the setting that controls the visibility of running applications. By default, the value is true, which allows visibility of running applications in the **Applications** tab. Change the value to false, which disables visibility. This option affects only the Activity Manager in Director, not the VDA.
   Modify the value of the following setting:

```
UI.TaskManager.EnableApplications = false
```

File tracking

As it was mentioned before, ShareFile's role doesn't stop once the file is sent – the app stores it in a well-organized and searchable database, from where you can download it in the desired format, or resend it at any point in time. The real catch, however, is being able to track that file even once it arrives on the recipient's address, and confirm whether he has opened it or not. This feature is particularly handy for accounts payable and accounts receivable teams, as they eliminate the possibility to dispute delayed payment notifications.

https://reviews.financesonline.com/p/sharefile/

"Being able to expire a link after a certain amount of time, validate who has access to files, get notified when someone downloads a file, and track to see if a file had been opened is why ShareFile provides much more flexibility than our previous solution," said Lucker.

https://reviews.financesonline.com/p/sharefile/Http://www.citrix.com/blogs/2016/10/17/real-world-examples-of-how-sharefile-customers-securetheir-corporate-data/   Kris Pastoriza April 30, 2017